

# PUBLIC SAFETY COMMUNICATIONS PERSONNEL BASIC COURSE #17B59

November 27 – December 8, 2017  
(79 P.O.S.T. Credit Hours)

[CLICK HERE  
For  
Application to  
Attend](#)

This course is designed for personnel who are currently, or will be assigned to perform dispatching duties. Successful completion of this course will qualify the student to receive Communications Personnel "Basic Certification" through the P.O.S.T. Commission.

This course will contain a combination of theoretical discussion and hands-on practical applications that will help the student begin to focus on the job requirements placed on communications personnel. The concept of "awareness training" is closely integrated with specific instruction dealing with the procedural aspects of communications.

Some of the topics dealt with are:

- Career orientation
- Legal issues
- Stress management
- Community resource referral
- Interpersonal communications
- Ethics
- Crisis Intervention
- Interaction with the Mentally Ill
- Dispatcher's role in officer survival
- NCIC/WCJIN

Practical exercises will be used to solidify theory in the areas of:

- Dealing with the public
- Answering the phone
- Radio usage

The course will be instructed by working dispatchers from across the State, as well as selected professionals with expertise in specific topic areas.

**NOTE: The WCJIN class is a required block within the Communications Basic Course. Regardless of whether your officer has received WCJIN training in the past, this 24 hour block is required as part of their basic training- WCJIN is not optional.**

**Application deadline:** October 13, 2017

**Confirmation date:** October 20, 2017

**Registration fee:** Wyoming Law Enforcement - \$550.00

Submit Application Form [#CBA-1](#).